

## Overview and Scrutiny Committee

## 2018/19 Programme of Work

Scrutiny topic	Member Sponsor	Lead Officer	Scope of Scrutiny
<b>Provision of Healthcare Services including the recruitment and retention of GPs</b>	Councillor N R Pudney  Councillor Mrs M E Thompson	Director of Service Delivery	<p><u>Primary Care Provision</u> The Clinical Commissioning Group (CCG) recently updated on progress in primary care provision in the Maldon District.</p> <p>Plans are progressing well for a new primary care facility in Southminster and the Blackwater Surgery in Maldon is wedded to relocation into the new integrated health hub, the strategic outline case for which is due for submission in the Autumn. Assurances have been given that the North Heybridge development will include a new primary care facility.</p> <p><u>GP Recruitment</u> There is a national agenda supporting the expansion of the primary care workforce and approaches to increasing capacity through streamlining clinical systems. Virtually all of our surgeries now have their books open and some have benefited from funding to support the investment required to develop their resilience.</p> <p>Representatives from the CCG and practices have offered to attend the Committee, or a separate meeting outside of the Committee to provide an update on this agenda. An invite will be extended to attend either the November 2018 or January 2019 meeting of this Committee.</p>
<b>Section 106</b>	Councillor Mrs M E Thompson	Director of Strategy	<p>It was agreed that the Committee would receive an update on Section 106 Agreements on a six monthly basis.</p> <p>A detailed report was submitted to the Committee for its February 2018 meeting; next update will be provided to the <b>October 2018 meeting</b>.</p>

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<b>Internal and External Communication</b>	Councillor S J Savage  Councillor M S Heard	Corporate Leadership Team	<p>The Committee requested a review of the Council's approach to internal and external communications to include:</p> <ul style="list-style-type: none"> <li>• the email system;</li> <li>• telephone communication via the Council's contact centre*;</li> <li>• how the Council can improve the website*;</li> <li>• some examples of other authorities' approach to communication;</li> <li>• the Council's Digital strategy*.</li> </ul> <p>A presentation was provided to the February 2018 meeting and a further report received by the Committee in March 2018.</p> <p>The areas above marked * will be included in the Future Council work being undertaken with Ignite. The Deputy Monitoring Officer will be meeting with Councillors Savage and Heard to discuss email communication.</p> <p>This item will now be removed from the work programme.</p>
<b>Monitoring of the Organisational Change Programme</b>	Councillor P G L Elliott  Councillor R P F Dewick	Director of Resources	<p>Following the decision by Council on 7<sup>th</sup> June to progress with Ignite's Future Council model, the Committee will monitor the implementation of this organisational change programme.</p> <p>A discussion on the scope of this will take place on the 29<sup>th</sup> September 2018.</p>
<b>Review of Fire and Rescue Service provision in the Dengie</b>	Councillor P G L Elliott	Director of Service Delivery	<p>Concern was raised that the Fire Authority was looking into closing fire stations within the Maldon District, i.e. Tillingham and Burnham-on-Crouch. It was noted that were this to happen the closest Fire Service to the Dengie would be located at South Woodham Ferrers.</p> <p>A scoping meeting has been arranged between Officers and Members to take place on Friday 31<sup>st</sup> August 2018.</p>

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<b>Dealing with Waste Water</b>	Councillor Miss S E White	Director of Strategy	<p>The Committee raised concerns over the use of an experimental pumping system for foul water removal at new developments within the district, the lack of capacity at pumping stations, and the liability for any failure of foul water drainage which may occur.</p> <p>Members discussed the responsibility of foul water removal at new developments within the District, and voiced frustration over conflicting reports from Anglian Water. It was requested that Anglian Water attend a future meeting of the Committee and provide a report on the removal of foul water.</p> <p>A scoping meeting has been arranged between Officers and Members to take place on 21<sup>st</sup> August 2018.</p>
<b>Provision of Tourist Information Centres in the District</b>	Councillor P G L Elliott  Councillor Miss S E White	Director of Service Delivery	<p>Following a query on the pending closure of the Burnham Tourist Information Centre (TIC), it was requested that the delivery of tourism within the Maldon District was added as an item for scrutiny and the best strategic and operational delivery looked into.</p> <p>The Director of Resources to confirm this would not be a duplication of work undertaken by other Committees before adding this as an item for scrutiny.</p> <p>A scoping meeting has been arranged to take place between Officers and Members on Friday 31<sup>st</sup> August 2018.</p>
<b>Office accommodation and leases within the Maldon DC Offices</b>	Councillor S J Savage	Director of Resources	<p>It was requested that following the recent report, leases held by external companies working from the Council offices would be looked at and reported back to a future meeting of the Committee. It was noted that this would include previous lease holders, Moat Housing, and organisations that use the facilities for meetings.</p> <p>Report to the <b>October 2018 meeting</b></p>
<b>Job Centre Plus</b>	Councillor M S Heard	Director of Resources	<p>Members were pleased to see the Jobcentre Plus had located to the Council Offices and requested confirmation on their success at the site. Members asked whether they were still only accepting appointments for claimants aged twenty five and under, and whether there was any plans to extend this to Burnham as an Outreach Project.</p> <p>In response to Members questions, the Director of Resources agreed to provide a short report to a future meeting of the Committee.</p> <p>A scoping meeting has been arranged to take place between Officers and Members on 24<sup>th</sup> August 2018.</p>

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<b>Waste Contract – reliability of the contractor vehicles</b>	Councillor R P F Dewick  Councillor M S Heard	Director of Service Delivery	<p>In response to questions raised, Members were advised that the waste contractor was being scrutinised following issues surrounding the reliability of vehicles and the impact on the delivery of service. A report would be provided for a future meeting of the Committee, and include feedback on the size and reliability of vehicles.</p> <p>Report to the <b>October 2018 meeting</b>.</p>